

logikcull

Same Team, 6× Faster:

How the City of Corona Sprints Past the Public Records Surge with Logikcull

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At the City of Corona clerk's office, a team of two is outpacing the public records surge that has overwhelmed teams across the United States. How? By using Logikcull, a purpose-built platform that lets them move fast, protect sensitive information, and meet every deadline without adding headcount.

Government, at its core, is people. It's not an abstraction or a monolithic institution; it's the compounding effort of everyday people doing hard work in service of their communities, from the hyper-local all the way up to the federal level. And nowhere is that reality more tangible than in a city clerk's office.

Nestled in the center of Corona, California—a sun-soaked city roughly 45 miles east of Los Angeles—is a two-person team responsible for something that has become one of the fastest-growing compliance challenges in local government: processing Public Records Act (PRA) requests.

The team is made up of Kristian Duarte, Deputy City Clerk, and Tayler York, the City Clerk Services Specialist, who have been handling PRA requests for the city for the past six years. Together, they represent the real people on the front lines of government transparency, and their story illustrates, clearly and concretely, why the right tools aren't just helpful. They're essential.

6x

Faster collection, review, and production

500%

More documents reviewed per hour

80–120

Requests per month (up 200% from 6 years ago)

Previous platform

Microsoft Purview

("a nightmare"— Kristian Duarte, Deputy City Clerk)

ORGANIZATION

City of Corona, California

DEPARTMENT

City Clerk's Office

CITY POPULATION

157,136

LOGIKCULL USE CASE

Public Records Act (PRA) request Processing

YEARS USING LOGIKCULL

3 years

The Challenge

A Volume and Complexity Nightmare

Six years ago, a heavy week for York meant managing 20 open PRA requests simultaneously. Most were straightforward: a constituent asking for traffic camera footage from an accident, or a request for a specific set of incident reports. Review a folder of documents, apply some redactions, and send a response. Manageable.

That world no longer exists.

In 2026, the City of Corona's clerk's office averages between 80 and 120 PRA requests per month. The week Logikcull sat down with Kristian and Tayler; they were actively managing 60 open PRAs. That's a more than 200% increase from what used to be considered an above-average caseload—and it was just a normal Tuesday.

“They’re getting more complex, they’re getting more frequent, and it’s just becoming a little bit of a pile on.”

Tayler York
City Clerk Services Specialist, City of Corona

AI-Generated Requests Are Widening the Net

Volume alone would be manageable if the nature of the requests had stayed the same. They haven't. Constituents are now using AI tools to craft sprawling requests that cast an extraordinarily wide net. Rather than asking for specific documents or a defined date range, these requests, generally heavy on “AI slop,” demand “any and all” records touching a given subject, person, or department. The result is responsive document sets that can balloon into hundreds of thousands, leaving small teams overwhelmed by the legal obligation to review every one of them.

The team has seen single requests return over 200,000 responsive documents. On the morning of their conversation with Logikcull, York was working through a matter involving 22,000 emails still pending review—and that's just what remained from the 100,000 she first uploaded into Logikcull.

Compliance Traps Are Raising the Stakes

Beyond sheer volume, Duarte and York have noticed a more pointed shift in who is sending requests and why. Increasingly, they receive requests that are transparently designed to test compliance rather than seek specific information. They'll receive requests that were clearly sent to dozens of cities simultaneously, looking for procedural missteps that could provide ammunition for class action litigation.

With that, the stakes of every error have risen accordingly. Missing a deadline, an inadvertent disclosure, or an improperly applied redaction could become the foundation of a lawsuit. In this environment, speed and precision aren't nice-to-haves. They are the job.

Before Logikcull

The Tools Worked Against the Team

Before adopting Logikcull, the City of Corona's clerk's office relied primarily on Microsoft Purview—Microsoft's native eDiscovery functionality. Duarte describes the experience as: "a nightmare."

The platform was not designed with the PRA workflow in mind, and it showed. One time the team was deep into reviewing a matter with 33,000 responsive emails, having spent hours methodically tagging each document, when someone accidentally clicked the wrong button. Everything was untagged. All of it was just gone.

It happened twice.

“I think by the second time our clerk was literally in tears, but that system obviously wasn’t very user friendly.”

Kristian Duarte

Deputy City Clerk, City of Corona

Beyond the catastrophic data-loss moments, the day-to-day friction of Purview was a constant drag. The interface wasn’t built for the kinds of searches and filters a public records team needs. Finding emails by domain, isolating legal communications for privilege review, eliminating duplicate content from long email threads—none of it was intuitive.

How Logikcull helps

Speed Is the Foundation

The single most important thing Logikcull does for Duarte and York is make them faster. With 80 to 120 requests coming in every month, and a determination due 10 days later, the only path to compliance is throughput. Logikcull delivers it.

“The tools and features make it time efficient and that to me is the more important.”

Tayler York

City Clerk Services Specialist, City of Corona

With Logikcull, York is able to review 500% more documents per hour compared to her previous workflow. She cited a 6x increase in efficiency since using Logikcull. To put that in concrete terms: where Tayler could previously get through roughly 50 documents in an hour, Logikcull allows her to move through several hundred in the same window.

“If I spend an hour within Logikcull on one specific PRA, I can easily get through several hundred documents. Whereas before that same hour, I was maybe only getting through fifty documents.”

Taylor York

City Clerk Services Specialist, City of Corona

The math on that matters. The 22,000-email matter Taylor was actively working? At 50 documents per hour, reviewing that set would take roughly 440 hours, so eleven 40-hour work weeks. With Logikcull’s toolset, the same review can be completed in approximately 44 hours, or just over one work week. That’s not a marginal improvement. It’s the difference between a team that’s perpetually drowning and one that can actually get ahead.

The Inclusive Email Feature: Small Detail, Massive Impact

One of the most-praised features in the team’s day-to-day workflow is Logikcull’s Inclusive Email Auto Tag. In a busy government environment, a single email conversation involving ten or more participants generates an explosion of overlapping, nested threads. The same content appears and reappears across dozens of records. Reviewer fatigue sets in, things get missed, and it becomes nearly impossible to track what has and hasn’t been seen.

“When there’s ten different people in one email thread and responding differently, it creates just one larger and larger thread. It becomes super repetitive and hard to keep track what we’ve already looked at, and what’s new in these emails.”

Taylor York

City Clerk Services Specialist, City of Corona

Logikcull's Inclusive Email feature resolves this by automatically identifying only the emails needed to capture 100% of unique content in a thread and tagging the rest as duplicates. On average, this reduces the active review set by approximately 25%. For a matter with 22,000 emails, that's potentially 5,500 fewer documents to open, read, and tag.

"It's something super simple, but for me it's really important."

Tayler York
City Clerk Services Specialist, City of Corona

Streamlined Privilege Review

Privilege review is one of the most time-consuming parts of any records request. When legal is involved in a hot-button matter, the team needs to quickly surface those communications, flag them confidential under attorney-client privilege, and keep them out of the production set.

Logikcull's ability to search emails by domain, and to filter by "to" and "from" fields, has transformed how efficiently this can be done.

"That's helped us tremendously with our legal team. If it's a hot ticket item and we know that legal's been involved heavily. We know to just go to their domains and just put them right away into confidential."

Tayler York
City Clerk Services Specialist, City of Corona

What previously might have required manually combing through hundreds of individual emails to identify attorney involvement can now be accomplished with a few targeted filters. The result is faster privilege review, a cleaner production set, and significantly lower risk of inadvertent disclosure.

A Platform Built for This Work

Underlying all of these specific features is something more fundamental: Logikcull was designed for teams doing exactly this work. The interface reflects the actual needs of records review professionals, and every feature was purpose built with their workflows in mind.

“Logikcull is really like the one-stop shop.”

Kristian Duarte
Deputy City Clerk, City of Corona

Taylor captures what sets Logikcull apart simply:

“That’s helped us tremendously with our legal team. If it’s a hot ticket item and we know that legal’s been involved heavily. We know to just go to their domains and just put them right away into confidential.”

Taylor York
City Clerk Services Specialist, City of Corona

For a two-person team managing triple-digit monthly request volumes without the bandwidth to navigate a complicated tool, that usability isn’t a luxury. It’s what makes everything else possible.

The Results

From Survival Mode to Sustainable

The City of Corona clerk's office is not a team that's scaled up headcount to meet the PRA surge. They remain a lean team of two but empowered by Logikcull. That means:

- A team that once managed 20 concurrent PRAs now handles 80–120 requests per month without adding headcount.
- The whole PRA process is 6x times faster in Logikcull than their previous workflow
- Document review efficiency is up approximately 500%, a figure in the office verified.
- Privilege review that required manual email-by-email analysis now takes minutes via domain-based filtering.
- The team has moved off a platform that twice caused catastrophic data loss and onto one that's purpose-built for their workflow.

“Honestly, thank goodness for Logikcull.”

Kristian Duarte

Deputy City Clerk, City of Corona

Why It Matters

The national conversation around public records transparency is intensifying. Freedom of Information Act and PRA requests have skyrocketed across the country, driven by heightened civic engagement, AI-assisted research tools, and an organized legal ecosystem actively probing government compliance. The burden on municipal clerks offices will only grow.

What Duarte and York's experience makes clear is that the teams absorbing this burden are not abstract government entities. They are real people, doing consequential work, with real limits on their time and resources. Giving those people tools that are fast, purpose-built, and actually user-friendly isn't just a product story, but a matter of whether government transparency obligations can be met at all.

And that's why Logikcull exists.